

COMMUNITY RAIL LANCASHIRE ANNUAL REPORT 2019



CRL

Community Rail Lancashire



Community Rail

Accredited Partnership

2019-20

INTRODUCTION

Welcome to the 2019/20 Annual Report for Community Rail Lancashire (CRL) and the four Community Rail Partnerships (CRPs) that it supports.

In 2019 and early 2020 the principle work carried out by CRL has been the continuation of its education engagement programme which is mainly funded by a seed corn grant from Northern; providing support for the 4 CRPs, promoting DalesRail and looking for opportunities to support station development. The year also saw a new member of staff join the team.

STRUCTURE OF THE REPORT:

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CRL CHAIR'S REPORT

Well 2019 turned out to a better year than I had hoped for with many positive developments both on the railway and for me personally.

Accreditation

Well we have done it CRL and our four CRPs have been formally Accredited by the DfT. The accreditation meeting took place in October but for a variety of reasons, not the least of which was a General Election, the formal letter confirming our accreditation didn't arrive until the 16th January 2020 although we had been informally told that we were recommended for accreditation.

This was brilliant news and confirmed the hard work of the CRL Directors, the Chairs and management groups of the four CRPs as well as the strenuous efforts of the CRL paid staff and of course the many volunteers who diligently look after the stations on our lines in all weathers.

Accreditation replaces the previous designation of our lines and will probably be an easier concept for funders outside the railway industry to understand.



Educating the Passengers of the Future, a key part of CRL's work. The photograph shows pupils from Hyndburn Park Primary School working hard on the memorable Journeys project at Accrington Library

Staffing and volunteers

CRL's staff continue to do so much positive work across the network and not just in Lancashire. I wish to place on record my appreciation for their hard work and commitment of which you will read a lot more in this Annual Report

As ever there have been changes and it was sad that Brian Haworth retired from Lancashire County Council (LCC). Brian has done much to support the development of CRL's 'Educating the Passengers of the Future' programme and in introducing the 'Passport to Safe Rail Travel'. He will be missed but we gave him a CRL send-off whilst he had a school in our classroom and presented him with a railway totem appropriately named 'The Bunker'.

At the same time Marjorie Birch, a CRL Director and Chair of the Clitheroe Line and East Lancashire CRPs, also decided the time had come to step down from her voluntary work as part of the education team. Marjorie had worked closely with Brian and had done much to help develop the key stage 2 programme. With Audley School in the Bunker her contribution was formally recognised and a presentation made.

Thank you to both Brian and Marjorie for a job well done - see also page 21.

CRL CHAIR'S REPORT

Staffing and volunteers

In the last Annual Report I mentioned that Erin Dixon resigned from CRL leaving a vacancy in the education team. I am delighted to say that in May 2019 we welcomed Shahiesta Raja to the team. Also, with the retirement of Brian we had a vacancy for a Community Rail Development Officer (CRDO) and I delighted to say that this will be filled by Caroline Holden who will join CRL as and from the 1st April 2020. Caroline has been working with Lancashire County Council on the Connect East Lancashire project and has been involved in a number of railway projects in particular at Brierfield and Ramsgreave & Wilpshire stations although the latter has been in more of a supporting role.

CRL has been fortunate in the number of individuals who have volunteered their time to help support our projects. Special thanks is given to Hannah Mallot-Manning and Jack Brown who have supported Karen Bennett with projects in the east; to Elena Summers and Tanzina Amin who have supported Daisy with Women Who Wander, LGBT+ and Ticket to Pride and Erin Rowlands who has supported Katie Musgrove in her Hidden Gems project. Elena is featured on the front cover of this Annual Report with a huge smile and holding the treasured first prize in the Community Rail Awards for 'Stand Clear of the Closet Door'.

Well done Daisy for being elected to the Board of ACoRP (Association of Community Rail Partnerships) soon to be called the 'Community Rail Network'.

Also well done to Daisy and Karen for your successes at the 2019 Community Rail Awards of which more later and Daisy for your recognition at the National Diversity Awards.

Lastly, we have missed Ian Davis's visits to Lancashire on behalf of ACoRP. We wish Ian well and look forward to welcoming him back to the right side of the hill once he is fighting fit again. The tea and coffee are far better than anything you can get in Yorkshire!

Funding and grants

CRL is once again hugely indebted to Northern for the core funding it receives for the work of the four Lancashire CRPs. In addition CRL also receives an additional grant to support the work of the education team. To ensure that we keep on track the education team have developed a 'Four Year Strategic Education Plan' which is approved by the CRL Board and is reviewed and commented on by Carolyn Watson, Northern's Community & Sustainability Director and also by ComREG (the Community Rail Executive Group). The Plan sets out the key actions the team plan to undertake as well as any special projects they plan to initiate. As ever with any plan it is a fluid document enabling the team to respond rapidly to changing circumstances.

It is not often that CRL receives additional core funding but this year we were delighted to be informed by Avanti West Coast that we would be receiving core funding towards our work and engagement with them. We look forward to developing a range of projects especially at Preston and Kirkham & Wesham stations amongst others.

I would also like to place on record the support we continue to receive from Merseytravel, Blackpool Borough Council and St Annes Town Council. Full details can be found in the Financial Report.

In addition to the core funding received by CRL we have also been very fortunate in being able to secure grants from a variety of sources towards the many projects we have undertaken. So thank you ACoRP and DfT for supporting so many of our projects through the Community Rail Designated Fund and the Small Grants Fund. Also to Northern for the various seed corn grants CRL and its CRPs were awarded. I hope you feel you obtained value for money from them. Full details are set out in the Major Projects and Grants section of this Annual Report.

CRL CHAIR'S REPORT

Clitheroe Interchange

It is with great personal sadness that the Clitheroe Interchange booking and information office has finally closed. After a two decades of excellent service it is sad to see a project that I invested an enormous amount of time and energy in when I worked for LCC being shut for no better reason than the austerity pressures placed on LCC by Government. Times are changing and rail tickets can be purchased in lots of ways today without the need to use a booking office. Yet how many people buying a ticket really understand the multiple choices offered them online, on their mobile or by TVMs? There is real value in having dedicated staff, who understand the system and can advise passengers on the best ticket for their journey. Of course, the office was more than a booking office. The staff were also expert in the local bus network, local attractions and helped passengers knit their journey together door to door. What TVM does that?

On a more cheerful note last year's Northern apprentices developed a project called 'Connecting Clitheroe'. The project involved two local primary schools, Ribble Valley Borough Council as well as introducing dementia friendly signage at the station. The project was formally launched on the 10th September at Clitheroe station. There is more about this project later in this Annual Report.



Brookside pupils unveil their work which formed part of the 2019 Northern apprentice project

25th Anniversary of trains to Clitheroe

2019 marked the 25th anniversary of the return of trains to Clitheroe. Again, a project I was heavily involved in both in saving the line when it was threatened with closure along with the Settle Carlisle and then working for LCC in being part of the team that restored passenger services between Blackburn and Clitheroe.

DalesRail

Thank goodness we were able to put 2018 behind us! What an excellent recovery was achieved in 2019 with nearly 2000 passengers carried. Thanks to Northern who helped support the marketing and promotion of the service and a personal thank you to Craig Harrop who ensured it was a 'protected service'. The 2020 programme is in development and exciting developments are planned to extend its reach. To find out more go to www.dalesrail.com.

CRL CHAIR'S REPORT

CRL welcomes new trains to East Lancashire and says goodbye to Pacers (well nearly!)

It is great to see that after 30+ years new trains are being introduced in East Lancashire. The Blackpool North to York inter regional service is being stealthily taken over by Northern's new class 195 dmu's. You may well ask what happened 30 years ago well we welcomed Pacers! Personally, I have never been a fan of Pacers ever since I was invited to travel on a familiarisation run organised by Regional Railways between Preston and Blackburn. It was an awful journey on what was then mainly jointed track. Bus seats, uncomfortable ride, no leg room etc what could one say that was good about them? So I weep no tears to see the back of them – well nearly as some have stayed on to plug the capacity gap on the Clitheroe Line for a very short time.



The new order on the Blackpool to York service – 195120 on the 11:12 to Blackpool North and 195124 on the 11:11 to York standing at Accrington on Friday 6th March 2020.

Bolton & South Lancashire CRP

It is not often that a new CRP hits our patch but it was with speed that the Bolton Station Community Development Company gave rise to the new Bolton & South Lancashire CRP. CRL welcomes the new CRP and joint working has been established between us especially as the new CRP shares part of the Clitheroe Line and interfaces with the West of Lancashire CRP at Wigan. The CRP has received accreditation and is now looking to employ a Community Rail Officer. Congratulations go to Paul Salveson and team.

Dementia Friendly

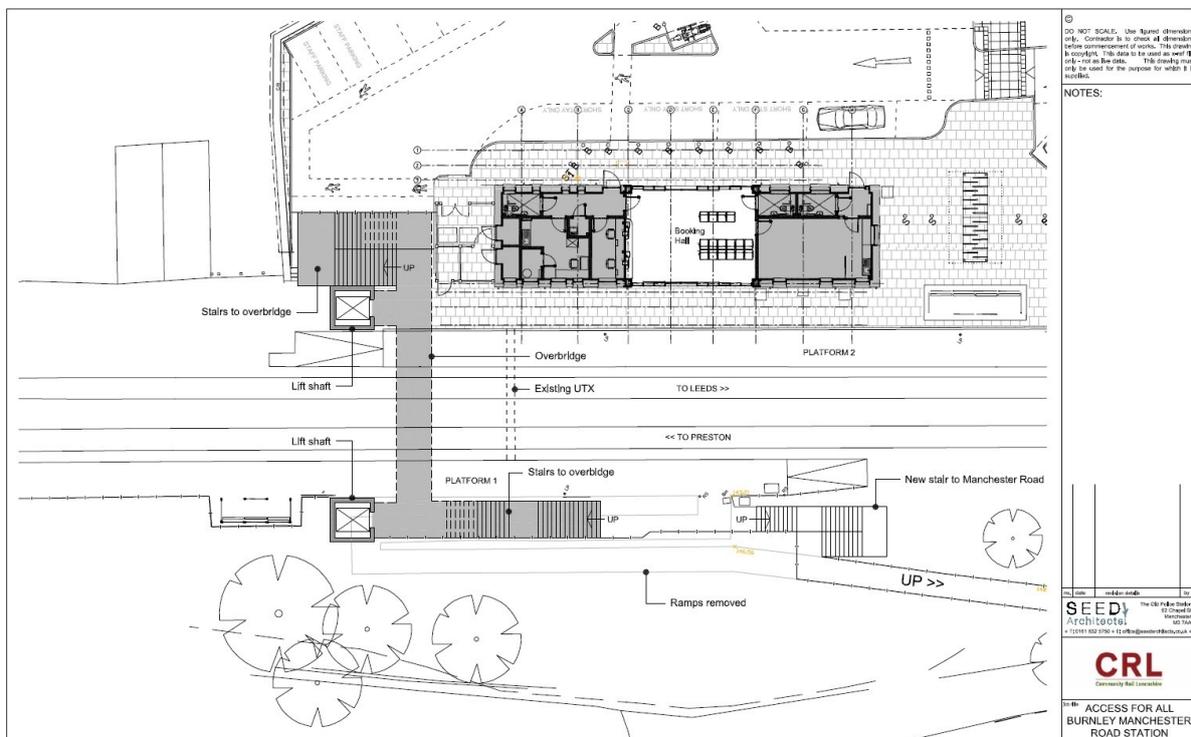
CRL continues to work with the Bentham CRP on its dementia awareness project. This year saw dementia friendly signage introduced at Clitheroe station.

CRL CHAIR'S REPORT

Strategic Developments

CRL is proactive in looking at ways to develop the local rail network. To that end it has worked with LCC and Blackpool Council on the development of the case for a passing loop on the South Fylde Line. It had been hoped to include this project in LCC's Transforming Cities Bid but unforeseen complications meant this opportunity has slipped. CRL will be meeting LCC shortly to look at how to progress this important project.

On another front CRL is working with TfN, LCC and RVBC on developing the case for improving the rail service to Clitheroe. There are some interesting possibilities and an opportunity to secure some of the £500m the Government has announced to 'Roll Back Beeching'. Lastly, CRL has provided advice to Pendle BC on its aspiration to improve the existing rail service to Colne. At a station level, CRL has worked with Northern to submit an Access for All Mid-Tier project to Network Rail/DfT. The project if approved will significantly improve access to the Colne platform at the station. Also CRL commissioned Seed Architects to look at how to improve access at Burnley Manchester Road station – the unfinished business when the state of the art new building was opened.



One of the options for the Access for All project at Burnley Manchester Road station

Final words

Special thank you to Simon Clarke for so ably looking after CRL's website and social media links and to Daisy who has stepped into my shoes at ComREG and the National Community Rail Steering Group on many occasions when I have not been on top form due to last years major hiccup!

I extend a big thank you to all the volunteer station adopters who give up so much of their free time to help make stations across Lancashire more attractive and welcoming places.

A big thank you to the CRL team for your support during the year – none of this is possible without you. Also to the CRL Board who provide positive encouragement as well as a steadying hand; to the CRP Chairs and Management Groups who oversee the work that takes place across our community rail lines and to Carolyn Watson and ComREG for your continued support of our shared Education Programme.

Richard Watts
Chair Community Rail Lancashire Ltd
1 March 2020

CRL CHAIR'S ADDENDUM

Since writing my piece for the Annual Report the whole world has been engulfed by the Covid-19 pandemic. Whilst the focus of the Annual Report has been on 2019 it does stray in part into 2020. Clearly the scale of the pandemic and the adjustments we are having to make will have a significant impact on what CRL and its CRPs will be able to achieve in 2020.

The CRL team are, as ever, very versatile and are coming up with a multitude of new ways to reach out to the community. However, there are some things that will inevitably be delayed including some launch events we were planning in association with Connect East Lancashire, the work of station partnerships, the placing of artwork at stations - we have quite a bit stored in the Accrington Bunker!!

All of this can be picked up again when life returns to normal. Yet, what will normal be? There is talk of the pandemic returning in 2021 and like the regular flu this strain of the Coronavirus is capable of mutating into something else as virile and deadly. So normal may be different from what we have been used to. People may well be wary of trains given the comments that have been made and there may be more home working. Travel patterns may look different. The work of CRPs will be important in helping to make people and communities aware of the great opportunities there are through travelling by train.

Back to the team who have been hard at work in looking at educational activities that can be done at home. Visit our dedicated website Down the Line for details and also how to hold virtual meetings especially for groups such as the Educational Network. I have learnt how to download and use Zoom unheard of before Covid-19!! Yet these do not replace meeting people face to face perhaps I am old fashioned (I am old enough!!) but a virtual world is useful and that is as far as it goes. I look forward to when I can get on a train again even if it is to Accrington! Keep well during this difficult time follow the advice and be ahead of the Government in the personal actions and sacrifices you make.

Richard Watts
Chair, Community Rail Lancashire
31 March 2020

CORONAVIRUS (COVID-19) ADVICE

This is some advice given by the NHS in regard of personal hygiene to try to contain the spread of the virus:

DO

- Wash your hands with soap and water often and do this for at least 20 seconds;
- Use hand sanitiser gel if soap and water are not available, or use after as well;
- Wash your hands as soon as you get back home;
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze; and
- Put used tissues in the bin immediately and wash your hands afterwards.

DON'T

- Do not touch your eyes, nose or mouth if your hands are not clean.

Try to help yourself stay well whilst you are at home:

- Stay in touch with family and friends over the phone or on social media;
- Try to keep yourself busy - you could try activities like cooking, reading, online learning or watching films; and
- Do light exercise at home, or outside once a day

PLEASE KEEP SAFE AND WE HOPE TO SEE EVERYONE SOON

COMMENTS FROM THE CHAIRS

Clitheroe Line Community Rail Partnership

The year started with a celebration at Whalley Station on the 23rd April 2019 marking the role of the nearby Calderstones Hospital in the First World War. Aptly called 'Whalley Remembers'.



The launch of Whalley Remembers at the station on 23rd April 2019

Then 30th May 1994 saw the restoration of a regular train service between Blackburn and Clitheroe. To mark the occasion CLCRP/CRL held a reception in the Ribble Valley Council Chamber on **Thursday 6th June 2019** which brought together the people and organisations involved in the restoration of the service in 1994 and have overseen its subsequent development.



Roland Hailwood, Clitheroe Town Crier, starts proceedings at Clitheroe Station

COMMENTS FROM THE CHAIRS

2019 was a good year for DalesRail, the summer Sunday service from Blackpool North to Carlisle via the Ribble Valley Line and the Settle Carlisle line, (see full report on page 27) with nearly 2000 passengers carried on the summer Sunday service. CRL/CLCRP would like to particularly thank the volunteer walk leaders from the Lancashire Rail Ramblers who provided 72 guided walks and 6 coach links on the 17 Sundays the service operated. New for 2019 was a short promotional video clip produced by NODROG, which can be viewed on the DalesRail website at www.dalesrail.com

CLCRP has been pleased to work with and promote the guided walks provided by the Lancashire Rail Ramblers from stations along the line.

The CLCRP/CRL have worked closely with the newly formed Bolton & South Lancashire CRP. As a result, the new CRP will take the lead in developing initiatives at the south end of the line.

Throughout 2019 CRL/CLCRP has continued to work with groups of Northern apprentices. On the 10th September 2019 the 'Connecting Clitheroe' project was formally launched. The apprentices worked with pupils from Brookside and St Michael & St John's schools in Clitheroe to artwork now on display at the station. The project also saw new dementia friendly signage installed. Now a new group are developing a 'Destination Green' project at Blackburn station as well as working with Nightsafe a charity helping homeless young people.



Ribblesdale High Schools students enjoy a train trip from Clitheroe to Manchester

During the year CRL and the CLCRP have worked with Connect East Lancashire (CEL) to develop a project to improve the visibility of Ramsgreave & Wilsphire station.

Co-ordinated by a local artist Karen Allerton, the project has involved pupils from Ribblesdale High School, Clitheroe and students from Blackburn College. A series of high quality artwork pieces will be displayed at the station along with other measures to make the community aware of, and proud of, their local station.

A short film by Huckleberry Films about the project can be seen at <https://youtu.be/sB85q2Qorto>

A recent development has been the production of 'mini timetables' for the line. These handy wallet sized timetables are proving very popular. The project has been so successful that a reprint has been required.

Looking to the future CRL/CLCRP has been working with partners on possible service developments in the Ribble Valley with Lancashire CC, Ribble Valley BC, Northern and TfN.

The CLCRP wishes to place on record its grateful thanks to the station volunteers and In Bloom groups who look after the stations along the line. Their efforts make the stations more welcoming places.

In conclusion it is sad to note that the very popular Clitheroe Interchange office has been closed by Lancashire CC as an economy measure.

Marjorie Birch, Chair CLCRP

COMMENTS FROM THE CHAIRS

East Lancashire Community Rail Partnership

This has been a busy year for ELCRP. East Lancashire has seen the first new trains since the Pacers were introduced in the mid-1980s. The class 195s have made a welcome debut on the Blackpool – York service and we hope to mark this very soon.

2019 was a successful year for DalesRail the service that links Lancashire to the Settle Carlisle line. More details can be found on page 27 and on the bespoke DalesRail website.

The ELCRP/CRL have been working with Connect East Lancashire on a range of projects at Brierfield and Accrington. At Brierfield the emphasis has been on developing links between the station and the local community. A range of organisations including In-Situ have been working with two local artists to raise the profile of the railway. Artwork will be displayed on the station and formed an exhibition at that took place at Brierfield Library under the title '**Danger Signals**'. At Accrington two local primary schools have been involved in the '**Memorable Journeys**' project. This has involved finding out about the history of the railway and exploring with their family's memorable journeys they have made. Artwork resulting from this will be displayed at Accrington station both on the platforms and in the booking hall.



Pupils from Hyndburn Park School along with artist Alastair Nicholson walking to Accrington Library

ELCRP has developed a special relationship with Broadfield Special School whose students have been working in the station's community garden. Some of the students are working towards the DofE volunteers' badge. The school also takes part in CRL's 'On Track to Train' programme. The Sisters' Group from the local mosque have adopted the station and will be looking after the planters on the platforms.

2019 has also been a busy year in the CRL's classroom at the station. There was the usual presence of primary children learning about rail safety but new has been the series of meetings that took place as part of the Near Neighbours/Big Conversation initiative.

COMMENTS FROM THE CHAIRS

At Rishton ELCRP is supporting the Rishton Prospects Panels project 'From the Mills to the Tower'. The project is exploring local history with 180 children from the town's three primary schools who have learnt about the role of the railway during the Wakes Weeks. Attractive artwork is being developed for display at the station.

Partnership working has been taking place at Bamber Bridge and Lostock Hall stations with the help of South Ribble Borough Council. Partners including Baxi's, the Brothers of Charity and the South Ribble Pensioners Association are helping transform the station. Lostock Hall is in the early stages of development to help make the station a pleasanter place to catch a train.



Above left, The Brothers of Charity filling the new planter and above right a bug hotel workshop in full swing.

ELCRP/CRL has developed an Access for All mid-tier project for Accrington and initiated a design study to look at improving access at Burnley Manchester Rd. The latter will form the basis of a public consultation.

The partnership continues to market the Todmorden Curve service through the production of mini timetables and posters. The partnership continues to sponsor the annual International Rhythm & Blues Festival which takes place over the August Bank Holiday weekend in Colne as well as CAMRA's Pendle Beer Festival which took place at the end of January 2020.

The partnership also works with the Lancashire Rail Ramblers to offer a set of guided walks from East Lancashire stations.

Marjorie Birch, Chair ELCRP

COMPANY DIRECTORS

Community Rail Lancashire currently has six directors and they can be contacted by ringing 01254 386579 or by email on info@communityraillancashire.co.uk.

The six directors are:

Richard Watts - CRL Chair

Simon Clarke - CRL Secretary

Tony Ford - CRL Vice Chair & Chair of South Fylde Line CRP

Marjorie Birch - Chair of Joint Clitheroe Line & East Lancashire CRPs

Gerald Townson - Chair of Leeds, Morecambe CRP

Melanie Taylor - Blackburn with Darwen Borough Council

COMMENTS FROM THE CHAIRS

South Fylde Line Community Rail Partnership

The South Fylde Line has enjoyed a very successful year from the point of view of community activities, but it has suffered from considerable service disruption which has impacted on passenger confidence and usage. However, passenger numbers have recently increased at some stations which is encouraging and bodes well for the future.

The CRP has been very active at virtually every station along the line as the following illustrates:

Network Rail offered a licence to the newly formed Friends of Squires Gate Station for them to take on the overgrown Platform 2 where work has continued at a tremendous pace. In addition, work continued to develop a project to deliver step-free access at the station with the CRP, working with a number of stakeholders including CRL, Persimmon Homes, Fylde BC and Lancashire County Council.

Friends of Pleasure Beach station were shortlisted for an ACoRP Award at the October Community Rail Awards held in Telford.

St. Anne's station won the North West in Bloom judges discretionary Best Station Award as well as being judged as **OUTSTANDING** in the Neighbourhood Awards section. The station has also benefitted from the resurfacing of its car park thanks to consistent and continued lobbying of Northern and Network Rail. Both Fylde Borough Council and St. Anne's Town Council have supported projects and activities at the two stations in the town.

Volunteers at other station have continued to make their stations look good all year round. Friends of Lytham Station gained a Station Adoption Grant for a tiered planter whilst a concrete fence at Moss Side has been painted with large flower heads bringing a welcome splash of colour to the station.



The colourful mural painted on the concrete fence at Moss Side station on the South Fylde Line

COMMENTS FROM THE CHAIRS

Volunteers have undertaken a survey of access provision at all the stations and meeting with relevant and appropriate stakeholders during the coming year to seek solutions to some of the issues raised.

A number of volunteers have been willing to offer their services at other stations and this is helping to develop a community spirit along the line. Several volunteers descended on Kirkham and Wesham station to refurbish and refill neglected planters which has added some colour to this important interchange. Efforts are being made to develop a Friends Group at this station as it is the only one without such a group. Wesham Town Council are being supportive and Kirkham Town Council's Art project is due to deliver artwork to brighten up the station.

CRL is working with pupils from Pear Tree School on railway based activities.

During the year SFL friends groups have supported events at Bolton Station organised by the newly created CRP based there.

Almost all stations on the SFL now have Facebook pages and service information is copied across to each of them as appropriate so providing useful information for rail users. Several stations and rail-related activities have featured on TV and in v-logs on YouTube by Nodrog (Gordon Head).

Hundreds of pocket-sized timetables have been produced for the SFL and distributed to retail outlets, business, restaurants and hotels along the line. They have proved to be very popular.

The CRP ran a very successful Music Train on the 26th July 2019 which it is hoped will be repeated. Other successful events include the International Kite Festival.

Tony Ford, Chair SFLCRP



The South Fylde Music Train with Alan Pill on guitar and Tony Benedict on vocals

COMMENTS FROM THE CHAIRS

West of Lancashire Community Rail Partnership

The West of Lancs CRP covers two main routes, Preston to Ormskirk (Liverpool Central) and Southport to Wigan (Manchester). The CRP also covers the Merseyrail Northern line between Liverpool and Southport and the line between Wigan and Kirkby. A very mixed portfolio, serving a wide variety of markets and with many different requirements.

Preston to Ormskirk:

This is a single-track branch for most of its route and recently saw its service frequency increased to hourly. However, performance of the new interlinked Lancashire triangle of services has been mixed with a consequential effect on passenger confidence and usage. 2019/20 has been a year when all members of the CRP have tried to regain passenger confidence in the service.

All three intermediate stations have station partnerships all of whom do excellent work in different ways. Croston received the outstanding award in the 2019 North West in Bloom 'It's Your Neighbourhood' competition. At Rufford close links are maintained with the local primary school who get involved in CRL's 'Passport to Safe Rail Travel' education programme. Burscough Junction has two groups working at the station. The main Friends group works on the public platform and Burscough St John's RC Primary School work under a licence from Network Rail on the disused platform. What a difference they both make.



The photographs above show Partnership Secretary Richard Watts at the soft launch of the Bee Line Project. Above left, waiting to depart from Preston's platform 3C on unit 150140 for the journey from Preston to Ormskirk and above right at Croston station with one of the art work panels explaining the project.

Having delayed the launch of the '**Make a Bee Line**' marketing campaign CRL and the WofLCRP agreed that it would be quietly launched on the 17th April 2019. The promotion includes a video that can be viewed on this link <https://youtu.be/wvqCraWQYfU>, leaflets, posters and displays at all stations. The promotion has been undertaken jointly with Merseyrail as it covers the line from Ormskirk to Liverpool as well.

As well as this promotion the CRP trialed its first mini timetable on the line. All the station groups have been involved in ensuring the mini timetables get to places that timetables wouldn't normally. They have been well received with requests for extra print runs! Hopefully the combined effect along with an improving service will see passenger numbers start to rise again.

COMMENTS FROM THE CHAIRS

Southport -Wigan (Manchester):

The local user group, OPSTA (Ormskirk Preston Southport Travellers' Association), take a strong lead along this line. In particular there has been a strong conversation to restore a service to south Manchester which has been successful. The service now waits the introduction of the class 769 bi-mode units. Considerable marketing effort will be required to win back passengers.

The line has a series of very active Friends groups at Meols Cop, New Lane, Bescar Lane, Burscough Bridge, Parbold, Appley Bridge and Gathurst. CRL helped the Friends of Parbold by installing one of its branded boards which includes a community notice board. The group have also installed a very attractive 'Welcome to Parbold' display on the back of the austere cycle shed (see image below).



The welcome sign on the Wigan bound platform at Parbold station

Supporting this CRL's Katie Musgrove has been working on the 'Hidden Gems' project which takes in the Liverpool – Southport – Wigan lines. Hidden Gems is a photography project involving SEND schools and community groups including some based in Meols Cop, Gathurst & Wigan. The groups have explored their local area taking photographs of places and things of interest, the Hidden Gems, that are in easy reach of the station. Katie also attends meetings of the Wigan & Leigh LCEP (Local Cultural Education Partnership) which covers parts of West Lancashire.

Marion Atkinson, Chair WoLCRP

CRL GUIDED WALKS

The popular Community Rail Lancashire Guided Walks Programme sees a total of around 30 guided walks, at roughly two per month throughout the year. These free walks, circular or linear, start and finish at a station on the East Lancashire Line, the Clitheroe Line or the Todmorden Curve Line and are well supported by local walkers.

Community Rail Lancashire would like to thank volunteers John Barnes, Craig Ward and other walk leaders from the Lancashire Rail Ramblers for their continued support in preparing and leading all of the walks.

FINANCIAL REPORT

Income 2019/20

Core Funding:

Northern	110,468.00	a
Avanti West Coast	4,096.00	b
CRL Education Grant	111,625.00	

Other income:

Merseytravel	10,000.00	
Others core funding	7,500.00	c
Grants	81,108.00	d

Sub total **324,797.00**

Deferred income 2018/19	90,000.00	
Connect East Lancashire	65,000.00	

Grand total **479,797.00**

Expenditure

Projected expenditure to 31.03.2020 345,000.00

Balance (includes CEL) **134,797.00**

Snapshot

Cash in bank as of 24 February 2020

CRL	153,063.00
CEL	65,000.00

Total **218,063.00**

Notes:

- a: Core funding for the 4 Lancashire CRPs
- b: Part year from start of Avanti West Coast
- c: Includes grants from the Bentham Line CRP, other local authority
- d: Includes CRDF, Seed corn, SAF, ACoRP Small Grants and others

Full accounts available on request to info@communityrail Lancashire.co.uk

Photographs and other images in this report courtesy of: Simon Clarke, Caroline Eccles, Brian Haworth, Seed Architects, Katie Musgrove, Shahiesta Raja, Tony Ford, Daisy Chapman-Chamberlain, Paul Bigland, Gerald Townson, John Barnes, Craig Ward, Karen Bennett & Eddy from Tangerine Photography

MAJOR PROJECTS AND GRANTS

Community Rail Lancashire: summary of grants received

Clitheroe Line & East Lancashire CRPs

Clitheroe Interchange	CRDF	5000.00
Clitheroe Interchange	Seed corn	4500.00
DalesRail	Northern	3040.00
Autism Friendly Line	Seed corn	11250.00
Guided Walks posters	ACoRP Small Grant	728.00
Memorable Journeys	CRDF	6000.00
On Track at Accrington	CRDF	867.00
Burnley Man Rd A4A study	Seed corn	4458.00
Sisters Group at Accrington	SAF	600.00
Bonded Together	CRDF	1625.00
Rishton From Mills to Tower	CRDF	2145.00

South Fylde Line CRP

Capacity Enhancement study	Seed corn	7500.00
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West of Lancashire CRP

Hidden Gems	Merseyrail	1500.00
Hidden Gems	CRDF	5000.00
Extending Hidden Gems	CRDF	1000.00

Community Rail Lancashire

@bee_freemcr	ACoRP Small Grant	827.00
Books at Stations poster	ACoRP Small Grant	450.00
Ticket to Pride	Seed corn	4624.00
Women Who Wander 2019	CRDF	2345.00
Dewsbury Horizons	CRDF	2500.00
Dewsbury Horizons	TPE	2500.00
Story Sacks	Seed corn	3950.00
Reasoning Express	Seed corn	1699.00
Women in STEM	CRDF	4000.00
Women in STEM	Seed corn	3000.00

Total 81108.00

Key:

CRDF: Community Rail Development Fund

ACoRP: Association of Community Rail Partnerships

SAF: Station Adoption Fund

TPE: Trans Pennine Express

NATIONAL DIVERSITY AWARDS 2019

Community Rail Lancashire was extremely thrilled to have been chosen out of 28,000 nominees to be shortlisted for the National Diversity Awards 2019.

The nomination was in the category of Community Organisation Award for Multi-Strand and was in recognition of the wide range of community groups CRL works with; from young women, to those with additional needs and disabilities, to a vast number of other underrepresented and marginalised groups.



Participants in CRL's award winning Women Who Wander Project out on fact finding trips

At a spectacular event in the Anglican Cathedral in Liverpool CRL's Equality, Diversity & Inclusion lead, Daisy Chapman-Chamberlain was on hand to receive a Certificate of Appreciation in the category, and this recognises the hard work that takes place within the team, across our partner organisations and within all the amazing communities we serve.

CRL has assisted thousands of people in confidently accessing rail, giving them a key life skill, and ensuring that all sectors of communities feel welcome using public transport, through their programmes including the likes of On Track To Train & Women Who Wander.



National Diversity Awards 2019

Celebrating Unity in Society

Certificate of Appreciation

This certificate is awarded to

Community Rail Lancashire Ltd.

Shortlisted Nominee for the
Community Organisation Award for Multi-Strand

September 20th 2019

COMMUNITY RAIL AWARDS 2019

Community Rail Lancashire was extremely pleased that they were short listed in three categories for the annual Community Rail Awards in 2019. On the evening at the ceremony in Telford CRL staff were ecstatic to learn that they had come first in two categories and to take a second in the third category.

The first win was in the 'Involving Children and Young People' category for a project called 'Stand Clear of the Closet Doors!' A LGBT+ youth engagement project that increased awareness and visibility of LGBT+ history, facts and issues on the Northern network, as well as involving young LGBT+ people in confidently using rail.



Elena and CRL's Daisy on stage with the award



CRL's Karen on stage to collect her award

Second up was the Involving Diverse Groups category and CRL was awarded second place for the On Track to Train project that introduces underrepresented groups in rail and community rail; including people from the BAME community, young women, young people with additional needs and disabilities and other groups to possible careers in the railway industry.

Finally to the second win of the evening in the Small Projects Award (£500 or less) category when the 'Bringing the Sunshine to Morecambe', project took first place. The project, in collaboration with the National Literacy Trust, engaged families from disadvantaged areas in accessing rail travel to Morecambe to enable them to confidently access public transport. This win was especially pleasing as it was CRL's Karen Bennett's first entry into the annual awards.

CRL would also like to congratulate the Leeds Morecambe Community Rail Partnership (The Bentham Line) on taking first place in the 'Influencing Positive Change' category for their Dementia and Community rail project.



A group from Dementia Friendly Keighley arriving at Morecambe

The full list of winners and runners up can be downloaded from the ACoRP website at:

<https://communityrail.org.uk/events-training/community-rail-awards/2019-community-rail-awards-winners/>

EDUCATION PROGRAMME REPORTS

Community Rail Lancashire (CRL) had a triumphant year in partnership with Northern in 2019, leading to multiple award wins and thousands of young people and community groups engaged through the year. Award wins include 'Best Community Project' from the National Autistic Society for the 'Railway Confidence Programmes', 'Involving Children and Young People' from ACoRP for 'Stand Clear of the Closet Doors!' and the 'Small Projects Award' from ACoRP for 'Bringing the Sunshine to Morecambe'.

We must highlight our great thanks to two people; 2019 marked the retirement of Brian Haworth from Lancashire County Council and CRL and the end of Marjorie Birch's time as a volunteer for our education programmes. CRL's education work could not exist without their tireless work over many years, and we are delighted to have had the privilege of working with them both.



Above left, Brian with his retirement present and above right Marjorie with CRL Chair Richard Watts

CRL's education programmes continue to grow, expanding to encompass new groups and new geographical regions. These programmes include a burgeoning Science, Technology, Engineering, Arts and Maths programme for secondary students, high levels of engagement with LGBTQIA+ young people, delivery of the UK's first autism-friendly railway line and work with new groups from diverse communities across Lancashire. This runs alongside engagement with primary school groups, focussing on safety and confident rail use, including recipients of the 'Passport to Safe Rail Travel'.

CRL is a recognised pioneer in the fields of education, diversity and inclusion, and in addition to inputting to education partnerships locally, regularly delivers to and collaborates with ACoRP, Northern, other train operator partners and the Department for Transport.

Alongside rolling programmes, CRL has focussed on a successful, project-based delivery approach, which ensures that all community groups engaged are able to maximally benefit from rail and community rail engagement, as well as leaving their own mark on their local areas. These projects include;

Stand Clear of the Closet Doors!

This project creatively engaged young LGBTQIA+ people; giving them the opportunity to feel confident on public transport, but also to create writing and artwork pieces that visually represent the LGBTQIA+ community. Working with the Proud Trust, CRL collaborated with groups to create a rail-linked guide to LGBTQIA+ people, history, events and places, along with spectacular artwork, to fully represent a traditionally marginalised group and educate the general public on key LGBTQIA+ issues, alongside signposting to points of access for further learning.

#BeeFreeMCR

In partnership with Astley Park special educational needs (SEND) School, Manchester City Council and TfGM, resources have been created to use when visiting the city. They are designed to support SEND groups that CRL brings to Manchester to explore the rich history of the city and advances in rail technology.

EDUCATION PROGRAMME REPORTS

Hidden Gems

Hidden Gems has involved 200+ people of all ages and backgrounds along the Liverpool-Southport, Southport-Wigan and Wigan-Liverpool lines. Through a number of supported photography walks those involved have captured the 'hidden gems' that surround twelve train stations. The photography is being displayed on the station platforms and two groups (Waterloo and Liverpool) exhibited their work. This project was also extended to support 6th form students to develop station specific resources for stations from Wigan-Liverpool.



Hidden Gems photographs on display at Avenue HQ, Mann Island, Liverpool

The Railway Confidence Programmes

This year the Railway Confidence Programmes were delivered to multiple groups with SEND, enabling them to work towards independent rail travel. Our Railway Confidence Employment Experiences have also engaged neurodiverse groups in exploring the range of careers open to all within rail and community rail.

Local Cultural Education Partnership (LCEP)

Knowing how to use public transport can be a barrier for young people to access opportunities and so CRL continues to be involved in a number of LCEP's. The LCEP's aim to ensure that young people have access to local arts activities.

Memorable Journeys

A history and art project with two primary schools in Accrington looking at the idea of how journeys can change lives. Artwork produced by the children will be displayed at Accrington Station.

Bonded Together with a Prayer Bead

A community cohesion project aiming to bring people of all faiths and backgrounds together through creating understanding between communities by focusing on similarities through discussions, learning together and creating an individual large 8 cm bead. On completion, these will form a 1000 bead, 100 metre prayer bead thread. This creative project breaks barriers and encourages new friendships, empowering individuals with confidence to start conversations in their communities. The thread will be exhibited at a variety of venues, including churches, mosques and gurdwaras.

Women Who Wander and Women in STEM

Women Who Wander; A Female Future, and into 2020, Women in STEM both continue CRL's programme of engaging women and girls, focussing strongly on the STEM options available to women within the rail industry, and expressing their views of these through writing, poetry, artwork and photography. This has included train trips with Aawaz Women's group and Sisters Mosque Club resulting in a wide range of artwork and writing, as well as exciting trips across Yorkshire, Manchester, Lancashire and Merseyside, including a collaborative trip with the Manchester United Foundation.

EDUCATION PROGRAMME REPORTS

Schools Linking

A Blackburn with Darwen initiative, facilitated by CRL, where children from two different schools come together in a neutral place to discuss the similarities between their lives and celebrate the differences. The children from Pleckgate High School and Islamia High School will meet on a train to have their initial discussion.

Sling Events

CRL has pioneered three events in partnership with Northern to encourage parents of young children to use a sling rather than a pram when travelling by train. Working alongside sling libraries, the parents have been able to borrow a sling for free and leave the pram in a safe place. During the trip, the young families have had the chance to make new friends and visit interesting places whilst having time to enjoy a hot drink and cake.



CRL's Karen ready to depart on the first Sling trip on the Bentham Line

On Track to Train

In partnership with the Mid-Cheshire CRP, CRL developed On Track to Train to engage all underrepresented young people in rail employment options, including young BAME people, young people with SEND, and young women. This programme involves collaboration across multiple rail groups and operators to give a comprehensive employment experience.

The Reasoning Express

This programme is a collaboration with maths consultant Mark Hattersley, where primary schools across the Bradford region have the opportunity to take part in four challenges which link maths to the railway. As part of the project, schools also get to take part in an assisted rail journey to put their real life maths skills to the test.

Bringing the Sunshine to Morecambe

This award-winning project saw families from deprived areas of Keighley and Bradford take a trip to the seaside during the Easter holidays. Working alongside the literacy trust, the children all received a free book to enjoy with their families.

Seats to Sacks

An innovative project where vulnerable and ostracised women from the Muslim Women in Prison project created story sacks out of train seat moquette and then filled them with railway artefacts including; flags, whistles, books, toy trains and a Hi-Visibility jacket.

More information can be found at www.downtheline.org.uk/projects or by emailing info@downtheline.org.uk

WOMEN IN STEM 2020

The Women Who Wander group of projects began in 2018, and in 2020 expanded into Women In STEM (Science, Technology, Engineering & Mathematics).

The Women In STEM project specifically looked to engage women and girls to experience rail use and consider the STEM roles within the industry, producing inspiring writing and creative art pieces in a wide range of styles, expressing their views. These views are essential for building a genuinely inclusive



The winning entrants including Staged Kaos pose in front of Merchant Navy Class, Ellerman Lines in the MRM, York

The rail and community rail industries are working towards making rail a more equal, diverse and inclusive place. By ensuring we promote and champion the voices of women and girls, we can shape the future of rail as an attractive option for travel and employment for all women.

A key aspect of this is engaging with women and girls from a wide range of backgrounds; not only encouraging them to consider rail and community rail career options, but using their opinions to inform and shape the future of these industries with their lived experiences in mind.

Community Rail Lancashire would like to thank the funders of this project, along with our sponsors and supporters including London North Eastern Railway, Northern, Merseyrail, TransPennine Express, East Midlands Railway, Hitachi, Network Rail, the South Yorkshire and the Bishop Line CRPs, educators and groups who gave their time and resources in facilitating, all the women and girls who participated

We are also extremely grateful to Bernadette Kelly, Permanent Secretary at the Department for Transport, Karen Hornby, Head of Performance and Customer Relationship at Network Rail, and Carolyn Watson, Community and Sustainability Director at Northern, who were invaluable in selecting the final winning pieces.

For more information about Women in STEM, or to be involved with Women Who Wander, please contact CRL on info@downtheline.org.uk. The 2020 winners booklet can be downloaded on this link: <https://www.communityraillancashire.co.uk/wp-content/uploads/2020/03/WWomen-In-STEM-2020.pdf>

EDUCATION PROGRAMME CASE STUDY

Autism-Friendly Railway Line

In July 2019, Community Rail Lancashire, in partnership with Northern and working with the National Autistic Society, delivered the UK's first Autism-Friendly Railway Line. This project specifically aims to address some of the needs that autistic people, and people with less-visible disabilities, face when travelling by rail, including ensuring greater provision of information, staff training, and available resources.

This outstanding project originated from an identified local need through work with special needs schools in the Blackburn and Accrington areas, where school staff identified a reluctance, and in some cases a deeper worry, on the part of parents and guardians regarding taking young people with disabilities on the railway network.

Without public understanding, autistic people and their families are at risk of being isolated and developing mental health problems. Autism is much more common than many people think; there are around 700,000 people on the autism spectrum in the UK – more than 1 in 100; and this figure is rising. If you include their families, autism is a part of daily life for a minimum of 2.8 million people.

It is vital that autistic people and their families are able to experience and access all opportunities within society; this includes confident use of public transport to access leisure, healthcare, employment and education.



On the train on launch day for the Autism Friendly Railway between Blackburn & Manchester via Todmorden

EDUCATION PROGRAMME CASE STUDY



More happy faces on the Autism Friendly Railway Line

Working closely with multiple groups of young people with less-visible disabilities, their families, and the National Autistic Society, Community Rail Lancashire developed the project with a number of features designed to inspire confident, independent and comfortable rail travel. These features include line guides for the route between Blackburn to Manchester Victoria via Todmorden, giving comprehensive travel and accessibility information for each station, as well as linked local businesses that feature autism-friendly facilities. These line guides also include activities for young people at a range of ages, and were comprehensively reviewed by young people and adults with lived experience to ensure they contained all the information that may be required to travel confidently by rail.

Another key aspect of the project is the staff training, delivered to Northern staff by the National Autistic Society, ensuring that staff are well-equipped to assist every passenger and communicate as effectively as possible. The staffed stations along the route were also stocked with ear defenders and sunglasses, aiming to give passengers the option of mediating sensory changes in the environment.

The feedback was superb, with 100% of the 55 attendees (largely families with lived experience) to the inaugural autism-friendly service saying that the trip was well-planned and easy, that they will use the line in the future and that the resources helped them or their family to feel more confident or that they would help other families. In particular, the line map identifying the location and length of tunnels was seen as particularly useful in managing stressful situations relating to sensory change.

Positive comments included;

“As a parent this autism-friendly line gives me confidence that my son can travel safely and have staff on the trains that he can approach for help and understanding if needed!” - **Tina Hindle, parent**

“Time to start exploring with ease!” - **Gemma Linley, parent**

“Amazing. Very friendly staff who couldn’t do enough for everyone. Thank you so much for inviting us to be a part of this innovative journey.” - **Jane Harrison, teacher**

“Friendly, welcoming and helpful - thank you!” - **Lucy Livesey, young attendee**

More information, the launch video and resources can be found here; <https://downtheline.org.uk/projects/autism-friendly-line/>

DALESRAIL 2019

Following the disastrous 2018 season when the walks programme had to be abandoned halfway through the summer because of repeated cancellations, DalesRail bounced back in 2019 with a commitment from Northern to ensure the service ran each Sunday. The first train ran on Sunday 19th May and the last on Sunday 8th September in what proved to be a very successful season. Over 2000 people joined the train with many taking part in a guided walk provided by the volunteer Lancashire Rail Ramblers.

Over 75 guided walks were advertised over the seventeen Sundays, with some starting points reached by one of the dedicated coach links. A trolley service of drinks and light refreshments was provided by the Settle Carlisle Development Company added a new dimension to travel on the train.



Heading up to Countersett, Wensleydale



Coach to Wensleydale at Ribbleshead

Richard Watts, Chair of Community Rail Lancashire commented;

2019 was a great year for DalesRail after the problems faced in 2018. It has been fantastic to see so many people taking part in the extensive guided walk programme or just taking themselves off into the great Dales and Eden Valley countryside. CRL thanks Northern for making sure the trains ran, for the train crew who really enter into the spirit of this special service, the Lancashire Rail Ramblers who devote so much voluntary time to planning and leading the programme and to the Settle Carlisle Development Company for the trolley service. See you in the summer of 2020!"

Craig Ward, Chair of the Lancashire Rail Ramblers added;

'After two years of disruption it was pleasing to have DalesRail back on track, running reliably, encouraging our regulars to return and also attracting new passengers. The guided walks and connecting coach programme were much appreciated and well supported. Hopefully, we can build on this success in 2020 especially if an earlier departure from Carlisle in the evening could be arranged as this would be welcome by our regulars and would certainly attract potential new passengers'

Community Rail Lancashire is pleased to be note that in the 2020 season the return DalesRail service will be leaving Carlisle an hour earlier than in previous years at 16:48 arriving back in Blackpool North at 20:21. Also a promotional video for DalesRail has been filmed and edited by local rail enthusiast and video logger Gordon Head (Nodrog) and this can be seen by clicking the link here: <https://youtu.be/YxB6Y8ipp64>

Important Note

Due to the Covid-19 pandemic, exciting plans for expanding DalesRail in 2020 have had to be put on hold. At the time of writing this (26th March) I am not even sure DalesRail will run for any part of the summer timetable given we are in 'lockdown' at the moment. For updates check www.dalesrail.com . I hope that the 2020 plans can be introduced in 2021 - in the meantime thanks for your understanding.

OTHER PROJECTS

Sisters at the Station

A girls group known as the Sisters Club have adopted Accrington Railway station along with Broadfield Specialist School.

The Sisters Club is usually based at Masjid As Sunnah - a mosque on Park Road, Accrington. The group runs sessions for young girls from ages 5 - 15 every Sunday to teach them various skills such as arts and crafts, story-telling and charity work. The group wanted to work within the community and decided to adopt Accrington railway station so that they could help look after this integral part of their community. Sisters Club holds an afternoon tea on the last Sunday of every month for women of all ages and faiths at the mosque. They are now hoping to hold the afternoon tea at the station while they tend to the plants and flowers!

The girls from Sisters Club came to see the station on Sunday and worked with the Community Rail Lancashire team to learn about the safety rules in order to work on the platform safely. Over the next few months they will design some art work that can be displayed at the station and help to keep the station clean as well as planting some new bee friendly wild flowers.



The Sisters Club at Accrington station with CRL's Shahiستا

Bamber Bridge Station

The Friends of Bamber Bridge Station have continued to introduce new features to the station included running in boards that represent the four seasons and also a new wooden train planter. Other activities have included school holiday workshops for children to make bug hotels and bird boxes.

Books at Stations

Community Rail Lancashire (CRL) was successful in securing a grant of £450 from ACoRP's Small Grant Fund for a reading project.

Books at stations is a poster campaign designed to encourage more passengers to read on trains and borrow books from station book exchanges – research shows that reading can improve mental health and that reading a book can lower blood pressure and reduce muscle tension.

The posters are displayed in CRL branded poster cases, mainly in Lancashire including Accrington, and the community board at Bradford Interchange. A QR code is printed on the posters that takes people to the 'Books at Stations' link (<https://www.communityrail Lancashire.co.uk/books-at-stations/>) on the CRL web site to encourage more people to find out more about community rail.

OTHER PROJECTS

Dewsbury Horizons

The Horizons Project was designed to get the Dewsbury community engaged with their local railway. Children from Carlton Junior and Infant School created a community art project, which was unveiled on Dewsbury Railway Station on Friday 12th July 2019.

The Art club from the school worked alongside artist Candida Wood from Can Do Art and over 10 weeks they designed a piece of art aiming to attract members of the local community to visit the station and to use the railway.

The event was organised by Community Rail Lancashire, who have been working to develop links with local schools, colleges and community groups, with the aim to introduce young people to travel by rail and promote the use of the railway across the Eastern Region.

As part of this, Carlton Junior and Infant School have also held parent information workshops to encourage more families to use the railway for family daytrips, while they also hope that the mural will encourage visitors to get off the train at Dewsbury to see what the town has to offer.



Launch Day for the Horizons Project on Dewsbury Station

Aawaz Women Travel By Train

Railway stations can be scary places, especially if English is not your first language. The Aawaz Access point, on Blackburn Road, Accrington, aims to help women who may not speak English as their first language to improve their chances of integrating into wider society by offering localised courses in English that teach life skills such as basic IT, English improvement and how to travel on public transport safely and with confidence.

A group from Aawaz ('Voice' in Urdu) Access came to Accrington station to learn how to travel safely and confidently by train. They learned how to read a timetable, buy a ticket, work out which platform to wait on and who to ask for help when needed. For many of the women, it was their first time at the station so they were a little apprehensive. After meeting Steve at the ticket office, they felt at ease as he explained their options for travelling and helped them to buy tickets. The group then travelled to Nelson for an afternoon of shopping at the Bazaar.

SPONSORSHIP

Each year Community Rail Lancashire sponsors a number of events across the area and 2019/20 was no exception:

9th to 11th May 2019 - **12th Clitheroe Beer Festival** - festival glasses

26th Jul 2019 - **St. Annes Music & Arts Festival** - music train and posters

10th & 11th Aug 2019 - **St. Annes Kite Festival** - posters (event moved to 6th to 8th Sept)

23rd to 25th Aug - **Great British Rhythm & Blues Festival** - music train and posters

30th Jan to 1st Feb 2020 - **16th Pendle Beer Festival** - festival glasses

CRL WEBSITES

Users

25,695

% of Total: 100.00% (25,695)



New Users

25,443

% of Total: 100.00% (25,443)



How many visits this year

33,753

% of Total: 100.00% (33,753)

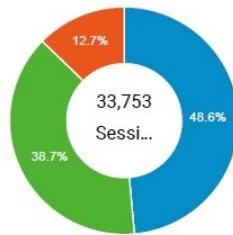


Which City did they come from

City	Sessions	Pages/Session
London	3,596	1.83
Blackburn	2,050	2.82
Preston	1,834	3.73
Manchester	1,683	1.90
Leeds	1,483	2.16
Blackpool	944	2.78
Newcastle upon Tyne	816	2.07
Liverpool	691	2.04
Ashburn	629	1.00
Bolton	568	2.41

Desktop or mobile

desktop mobile tablet



Top 10 most popular pages

Page	Page Views	Unique Page Views
/lines/dalesrail/	7,800	5,288
/	7,775	5,008
/lines/bentham-line/	4,278	3,196
/dalesrail-timetable/	3,651	2,939
/news/	2,678	1,991
/walks/	1,691	1,196
/dalesrail-walks/	1,670	1,481
/dalesrail-fares/	1,611	1,373
/lines/clitheroe-line/	1,044	839
/walks/self-guided-walks/	913	782

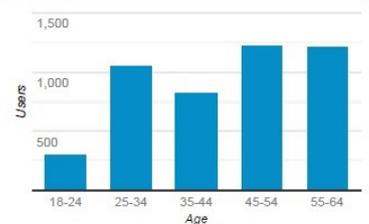
Most popular news

Page Title	Unique Page Views	Avg. Time on Page
News Community Rail Lancashire	2,661	00:00:21
Dales Railcard Winter Offer Community Rail Lancashire	772	00:03:00
Let's Connect Ramsgreave & Wilshire Railway Station Community Rail Lancashire	333	00:02:13
Northern Retires First Pacer Train Community Rail Lancashire	307	00:01:39
Electrification Of Bolton Corridor Complete Community Rail Lancashire	304	00:01:46
Dementia Friendly Railway Community Rail Lancashire	208	00:03:08
Accrington Bus Station Information Community Rail Lancashire	197	00:02:35
Accrington & Burnley Direct To Manchester Victoria Community Rail Lancashire	183	00:05:47
The Autism Friendly Railway Community Rail Lancashire	177	00:02:55
East Lancashire Towns Great For Commuting Community Rail Lancashire	162	00:00:22

Where did they come from

Source/Medium	Users	Avg. Session Duration
google / organic	14,727	00:01:41
(direct) / (none)	7,602	00:01:00
m.facebook.com / referral	796	00:00:52
bing / organic	693	00:01:46
t.co / referral	398	00:04:04
trafficbot4free.club / referral	194	00:10:01
facebook.com / referral	183	00:01:07
artsjobs.org.uk / referral	147	00:00:16
yahoo / organic	114	00:02:14
communityrail.org.uk / referral	89	00:01:37

Age of visitors



WHO'S WHO

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Along with the core members of the management groups there are a number of other industry members who regularly attend the meetings along with representatives from local councils, Station Managers and from local Rail User Groups and Friends of Stations.

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Funding for the projects highlighted in this report has been received from a number of sources including: Community Rail Lancashire, the DfT's Community Rail Development Fund, ACoRP's Small Grants Fund, Northern's Seed Corn & Station Adoption Funds, Merseyrail, Merseytravel, Transport for Greater Manchester and Trans Pennine Express (see page 17 for full details).